ConnectEx, Inc

HOME | FORUMS | SUBMIT A REQUEST | CHECK YOUR EXISTING REQUESTS

If you already have an account, login. Otherwise, please sign up.

Welcome to ConnectEx, Inc Customer Service!

Stay updated with announcements, get answers from the community, and share your feature suggestions with us.
You can also submit a request or send us an email at support@connectex.zendesk.com.

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Quick Start Guide for BACnet Configurator for SmartServers

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Log in to ConnectEx, Inc

This window is the login window.

Email address

Password

or

Sign in using

Twitter

(Help! I don't know what to enter here!)

☐ Remember me on this computer

Log in

New to ConnectEx, Inc?

Sign up to submit and track your requests online. »

No password?

If you've communicated with our help desk staff through email previously, you're already registered.
You probably don't have a password yet, though.

Get a password »

ConnectEx, Inc

Sign-up to ConnectEx, Inc

To sign up, fill out the sign up form. When you click Sign Me Up! a confirmation email will be sent to your inbox.

Please fill out this form, and we'll send you a welcome email to verify your email address and log you in.

Your full name

Your email address

Your Twitter account (optional)

Please verify that you are human *

- Two other words please
- I want audio instead

Type the above two words in the box below

Sign me up!   cancel

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Sign-up complete

Thank you for signing up, Kate.

A welcome email will be sent to ___your email___ **@gmail.com** shortly, containing a verification link that enables you to log in to the help desk.

If you can't find a mail from us within a couple of minutes, please check your junk/spam folder.

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You are about to log in to your help desk

Once you click the link in your confirmation email, you will be prompted to choose a password.
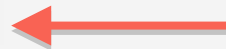
Please select a password

You'll be using this password to log in to the help desk from now on.

Password requirements:

- must be at least 5 characters

Create my account

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HOME FORUMS **SUBMIT A REQUEST** CHECK YOUR EXISTING REQUESTS

✓ Your account has been verified.

To submit a new request for information or support, click the Submit a Request tab.

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Submit a request

Once you enter your information, click Submit, and a real live person will respond to you. Promise.

Submit a request for assistance

Fields marked with an asterisk (*) are mandatory.

You'll be notified when our staff answers your request.

Subject *

Description *

Please enter the details of your request. A member of our support staff will respond as soon as possible.

Attachment(s)

Attach file »

Submit